

**HANNOVER LIFE RE OF AUSTRALASIA LTD  
ABN 37 062 395 484**

**FINANCIAL REPORT  
YEAR ENDED 31 DECEMBER 2018**

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**FINANCIAL REPORT**

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## Company Particulars

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Website: [www.hannover-re.com](http://www.hannover-re.com)

### Directors

P. R. Gaydon, BCom, CA, Chairman  
C.J. Chèvre, Deputy Chairman  
S.G. Everingham, B.Ec LLM (Tax), CPA, GAICD  
U. Wallin  
R.J. Wylie, BA  
G. Obertopp, Actuary (DAV), Managing Director

### Executive

G. Obertopp, Actuary (DAV), Managing Director  
G. Campbell, BEc, MAS, FIAA, Appointed Actuary  
B. Christie, Chief Risk & Compliance Officer, B. Bus (UTS), MBA (MGSM), CA  
M. de Villiers, BSc (Hons), MBA, FIAA, General Manager (Business Development)  
D.N. Tallack, BEc, CPA, AGIA, General Manager (Finance) & Company Secretary

### Bankers

National Australia Bank Limited

### Solicitors

Minter Ellison

### Auditors

PricewaterhouseCoopers

## Directors' Report

For the year ended 31 December 2018

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The Directors have pleasure in presenting their report together with the financial report of Hannover Life Re of Australasia Ltd (the entity) for the year ended 31 December 2018 and the auditor's report thereon.

### Directors

The Directors of the entity at any time during or since the end of the financial year are:

Mr Peter Richard Gaydon, BCom, CA, MAICD  
Chairman  
Independent Non-Executive Director  
Age 68

Mr Gaydon was previously employed by the international accounting firm Ernst & Young for over 40 years and was client service partner to a number of insurance companies in Australia. Mr Gaydon was also involved in insurance industry development activity across Asia and was with Ernst & Young in Japan for almost 6 years.

Member of the Board Audit, Board Risk and Board Remuneration Committees.  
Director and Chairman since 2016.

Mr Claude Jacques Chèvre  
Deputy Chairman  
Non-Executive Director  
Age 51

Mr Chèvre is a member of the Executive Board of Hannover Rück SE.  
Member of the Board Remuneration Committee.  
Director since 2011 and Deputy Chairman since 2012.

Ms Susan Granville Everingham, B.Ec LL.M (Tax), CPA, GAICD  
Independent Non-Executive Director  
Age 59

Ms Everingham has held a number of senior positions within Henry Davis York, BT Financial Group, Commonwealth Bank and a number of law firms and has had over 31 years experience in the financial services industry. Ms Everingham has extensive experience as a Director and currently sits on the Board of Destination Southern NSW Ltd.

Chair of the Board Audit and Board Remuneration Committees and member of the Board Risk Committee.  
Director since 2017.

Mr Gerd Obertopp, Actuary (DAV)  
 Managing Director  
 Age 57

Mr Obertopp has been in the Reinsurance industry for over 31 years, and has previously been Managing Director of entities in the Hannover Re Group in South Africa and Hong Kong. Managing Director since 2015.

Mr Ulrich Wallin  
 Non-Executive Director  
 Age 64

Mr Wallin is Chairman of the Executive Boards of Hannover Rück SE and E + S Rückversicherung AG. Director since 2009.

Mr Robert John Wylie, BA  
 Independent Non-Executive Director  
 Age 69

Mr Wylie has previously held a number of senior positions within the insurance industry and has had over 36 years' experience in the financial services industry. Mr Wylie has extensive experience as a Director and is currently a Director of Hyundai Life Insurance, Korea. Chair of the Board Risk Committee and member of the Board Audit Committee. Director since 2017.

## Company Secretary

Mr David Tallack BEc CPA AGIA has held the position of Company Secretary since 2006. Mr Tallack is a member of Governance Institute of Australia and holds a Graduate Diploma of Applied Corporate Governance.

## Directors' meetings

The number of Directors' meetings (including meetings of committees of Directors) and number of meetings attended by each of the Directors of the entity during the financial year are:

Director	Directors' Meetings		Board Audit Committee Meetings		Board Risk Committee Meetings		Board Remuneration Committee	
	A	B	A	B	A	B	A	B
*# Mr P Gaydon	3	3	2	2	4	4	3	3
# Mr C Chèvre	3	3	-	-	-	-	3	3
*# Ms S Everingham	3	3	2	2	4	4	3	3
Mr U Wallin	3	3	-	-	-	-	-	-
* Mr R Wylie	3	3	2	2	4	4	-	-
Mr G Obertopp	3	3	-	-	-	-	-	-

A - number of meetings attended

B - number of meetings held during the time the Director held office during the year

\* - member of Board Audit and Board Risk Committee

# - member of Board Remuneration Committee

## **Principal activities**

The principal activities of the entity during the course of the financial year were the transaction of life reinsurance and life insurance business. The entity provides risk carrying and associated services to insurance offices transacting life and disability insurance risk business. It also provides risk carrying and associated services to employers and trustees of superannuation plans in respect of group life insurances and retail policyholders via direct marketed distribution arrangements.

## **Review and results of operations**

The entity recorded a loss before tax for the 2018 financial year of \$4.0m (2017: profit of \$30.4m). The loss was primarily due to unfavourable claims experience on the reinsurance of individual policy portfolios and higher expenses in relation to system implementations and in response to the entity's changing regulatory environment.

The entity generated gains on its fixed interest portfolios, due to marginal decreases in bond yields. The impact of lower bond yields on the entity's fixed interest portfolios was, however, largely offset by the entity's interest rate sensitive policy liabilities.

## **Significant changes in the state of affairs**

In the opinion of the Directors there were no significant changes in the state of affairs of the entity that occurred during the financial year under review that are not otherwise dealt with in this report or financial statements.

## **Dividends**

The Company has not declared or recommended a dividend for the reporting year (2017: \$15m).

## **Events subsequent to reporting date**

The final report of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry was presented by the Commissioner to the Federal Australian Government on 1 February 2019. The Federal Government released its response to the Report on 4 February 2019. The final Report included a number of recommendations for the insurance sector and the Federal Government response agrees with, or supports, each of these recommendations. The entity supports the implementation of recommendations that produce better customer outcomes. The Board and Management are working through the Commission's recommendations to identify impacts on the entity.

In the interval between the end of the financial year and the date of this report there has not arisen any other item, transaction or event of a material and unusual nature likely, in the opinion of the Directors, to affect significantly the operations of the entity, the results of those operations, or the state of affairs of the entity, in future financial years.

## **Likely developments**

The entity will continue to pursue its objective of providing insurance and reinsurance products to clients and policyholders in a manner that generates beneficial outcomes for those clients and policyholders. The entity will also continue to seek appropriate returns on shareholders' equity and long term growth in its business consistent with increased profits on a year to year basis.

## **Environmental regulation**

The operations of the entity are not subject to any particular and significant environmental regulation under any law of the Commonwealth of Australia or of any States or Territories. The entity has not incurred any liability (including rectification costs) under any environmental legislation.

## **Indemnification and insurance of Directors and Officers**

### Indemnification

In accordance with the entity's Constitution, the entity has agreed to indemnify all current and past Directors and Officers of the entity to the fullest extent permitted by the law, against a liability incurred by that person as a Director or Officer of the entity including, without limitation, legal costs and expenses incurred in defending an action.

### Insurance Premiums

Since the end of the previous financial year, the entity has paid insurance premiums in respect of Directors' and Officers' liability and legal expenses insurance contracts for current and former Directors and Officers including Executive Officers of the entity. The Directors have not included details of the nature of the liabilities covered or the amount of the premium paid in respect of the Directors' and Officers' Liability insurance contract, as such disclosure is prohibited under the terms of the contract.

## **Lead Auditor's Independence Declaration**

The Lead Auditor's Independence Declaration is included after the Corporate Governance Statement and forms part of the Directors' Report for the financial year.

## **Rounding off**

The entity is of a kind referred to in ASIC Corporations (Rounding in Financial/Director's Reports) Instrument 2016/191 and in accordance with that Instrument, amounts in the financial report and Directors' Report have been rounded off to the nearest thousand dollars, unless otherwise stated.

## **Auditor**

PricewaterhouseCoopers, Chartered Accountants, continue in office in accordance with section 327 of the Corporations Act 2001.

Signed in accordance with a resolution of the Directors.



P. R. Gaydon  
Chairman

Sydney  
20 March 2019

# Corporate Governance Statement

For the Year Ended 31 December 2018

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This Statement outlines the main corporate governance practices in place throughout the financial year, unless otherwise stated.

## Board of Directors

### Role of the Board

The Board, in accordance with the *Life Insurance Act 1995* and the *Insurance (Prudential Supervision) Act 2010* (jointly “the Life Acts”), has a duty to take reasonable care and use due diligence in relation to the interests of the owners and prospective owners of policies referable to the Statutory Funds of the entity. In doing so, the Board supports the principal focus of the Federal Government’s response to the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry which is to deliver improved consumer outcomes.

The Board will also be mindful of its duty to protect the interests of the entity’s shareholder.

To fulfil these roles, the Board is responsible for the overall Corporate Governance of the entity including:

- approving the entity’s strategic direction;
- establishing goals for management and monitoring the achievement of these goals;
- internal controls and management information systems;
- appraising and monitoring financial and other reporting;
- capital management;
- promoting and monitoring the entity’s risk culture; and
- risk management.

### Composition of the Board

The names of the Directors of the entity are set out in the Directors’ Report. The Board currently comprises six Directors (of which three are independent Non-Executive Directors) with a broad range of expertise and experience appropriate to the entity’s business and the industry which it operates in. In accordance with the entity’s Constitution, Directors must retire after three years, at which time, if they are eligible, they may offer themselves for re-election.

### Board Processes

To assist it in the execution of its responsibilities, the Board has established a Board Charter and Board Audit, Risk and Remuneration Committees with their own Charters.

The Board delegates the operation and administration of the entity to the Managing Director who is accountable to the Board.

The full Board currently holds three scheduled meetings each year, plus any other meetings at such other times as may be necessary to address any specific significant matters that may arise. The agenda for meetings include financial reports, technical and investment reports and any legal and statutory matters if required. The Board Book is circulated in advance and Executives are available to be involved in Board discussions.



## **Recognition and Management of Risk**

The Board has established a framework for identifying areas of significant business risk and maintaining appropriate and adequate controls and monitoring procedures, in addition to ensuring compliance with legal and regulatory requirements. The framework is documented in the Board's Risk Management Strategy. The Board is responsible for reviewing and overseeing the Strategy and ensuring the appropriate corporate risk culture governance structure.

The Risk Management Strategy operates within the context of the Board's documented risk appetite.

## **Adequacy of Capital**

The Board is responsible for ensuring that the entity, and each statutory fund, has adequate capital to meet its obligations under a wide range of circumstances. The Board has adopted a Target Capital position and an Internal Capital Adequacy Assessment Process (ICAAP) that is documented in the Board's ICAAP Summary Statement.

## **Board Audit Committee**

The responsibilities of the Board Audit Committee (Audit Committee) include reviewing compliance with the entity's accounting policies and internal control framework and the industry's regulatory environment and advising the Board of Directors on the quality and reliability of financial information prepared for use by the Board in determining policies or for inclusion in the financial report. In addition, the performance of the auditors and the adequacy of the internal audit plans are reviewed by the Audit Committee.

The Audit Committee has a documented Charter, approved by the Board. The Chairperson may not be the Chairperson of the Board.

The Appointed Auditor, the Managing Director, the Company Secretary, Appointed Actuary, Internal Audit and Appointed Auditor are invited to Audit Committee meetings. The Appointed Auditor meets at least once a year with the Audit Committee without management being present.

## **Board Risk Committee**

The Board Risk Committee (Risk Committee) is responsible for assisting the Board of Directors through its oversight of the implementation and operation of the Company's Risk Management Framework.

The Risk Committee has a documented Charter approved by the Board. The Chairperson may not be the Chairperson of the Board.

The Managing Director, Chief Risk Officer, Company Secretaries, Appointed Actuary, Senior Corporate Actuary, Appointed Auditor and Internal Auditor are invited to the Risk Committee meetings.

## **Board Remuneration Committee**

The Board Remuneration Committee (Remuneration Committee) is responsible for conducting regular reviews of the Remuneration Policy, making recommendations to the Board on changes to the Remuneration Policy and making annual recommendations to the Board on the remuneration of the Managing Director, direct reports to the Managing Director and any other person whose activities may, in the Board's opinion, affect the financial soundness of the Company.

The Remuneration Committee has a documented Charter approved by the Board. The Remuneration Committee is selected from the non-executive directors of the Board with a minimum of three members. The Chairperson of the Remuneration Committee must be an independent director with the majority of members being independent directors.

## Remuneration of the Board

All Directors' remuneration is determined on a bi-annual basis by the shareholder.

## Fit and Proper Policy

The Board has adopted a Fit and Proper Policy under which the Board assesses annually the responsible persons (including individual directors) of the entity for their fitness and propriety in holding their responsible person positions.

## Financial supervision

The Life Acts govern the principal activities of the entity and identify responsibilities of the Board with respect to operations. In addition, the entity is required to comply with the provisions of the *Corporations Act 2001*. The Board seeks to discharge its responsibilities in a number of ways:

- an annual business plan and budget is reviewed and approved by the Board;
- three Board meetings are held to monitor performance against budget and financial benchmarks;
- Directors are responsible for ensuring financial statements that are presented to the parent entity and regulatory bodies are prepared in accordance with Australian Accounting Standard AASB 1038 *Life Insurance Contracts*, the *Financial Sector (Collection of Data) Act 2001* and the *Corporations Act 2001*;
- the entity's Appointed Actuary is responsible for investigating the financial condition of the entity including the valuation of policy liabilities, solvency and capital adequacy requirements in accordance with the standards applied by the Australian Prudential Regulation Authority (APRA) and for providing advice to Executive Management and the Board as required under Prudential Standards and the Life Acts;
- Investment Guidelines are approved by the Board. Investment management decisions in accordance with the requirements of the Guidelines are delegated to an external investment manager in accordance with an Investment Management Agreement; and
- adoption of various policies such as the Risk Appetite Statement, Risk and Capital Management Guideline, Target Capital, ICAAP Summary Statement, Remuneration Policy and Fit & Proper Policy.

## Ethical standards

### *Code of Conduct*

The Company has adopted a Code of Conduct that requires all directors, managers and employees to act with the utmost integrity and objectivity in their dealings with business partners, regulators, the community and employees, striving at all times to enhance the reputation and performance of the entity.

### *Conflict of interest*

Directors are required to keep the Board advised, on an ongoing basis, of any interest that could potentially conflict with those of the entity. Details of Director related entity transactions with the entity are set out in the notes to the financial report.



### *Auditor's Independence Declaration*

As lead auditor for the audit of Hannover Life Re of Australasia Ltd for the year ended 31 December 2018, I declare that to the best of my knowledge and belief, there have been:

- (a) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.

*R Cooper*

R Cooper  
Partner  
PricewaterhouseCoopers

Sydney  
20 March 2019

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## Statement of Comprehensive Income

For the year ended 31 December 2018

	<u>Note</u>	<b>2018</b> \$'000	<b>2017</b> \$'000
<b>Revenue</b>			
Life insurance contract premium revenue		1,093,443	1,041,274
Outwards reinsurance expense		(606,423)	(634,922)
Net life insurance premium revenue		487,020	406,352
Interest income		76,130	75,552
Net fair value gain on financial assets at fair value through profit or loss	7(a)	12,584	9,987
Other income	7(b)	1,711	4,128
<b>Total revenue and other income</b>		<u>577,445</u>	<u>496,019</u>
<b>Claims and expenses</b>			
Life insurance contract claims expense		(729,106)	(690,251)
Reinsurance recoveries revenue		630,263	647,055
Net life insurance claims expense		(98,843)	(43,196)
Change in life insurance contract liabilities	8(a)	(93,062)	13,762
Change in reinsurer's share of life insurance contract liabilities	8(a)	(43,496)	(191,614)
		(235,401)	(221,048)
Other expenses	7(c)	(346,005)	(244,549)
<b>Net claims and expenses</b>		(581,406)	(465,597)
<b>(Loss)/profit before income tax</b>		(3,961)	30,422
Income tax expense	16(a)	(6,691)	(13,306)
<b>(Loss)/profit for the year attributable to the entity</b>	7(d)	<u>(10,652)</u>	<u>17,116</u>
<b>Other comprehensive income</b>			
<i>Items that may be reclassified to profit or loss</i>			
Foreign currency translation reserve movement		549	(1,587)
<i>Items that will not be reclassified to profit or loss</i>			
Defined benefit plan reserve movement		(1,694)	-
Income tax on defined benefit plan reserve movement		508	-
<b>Total comprehensive income for the year</b>		<u>(11,289)</u>	<u>15,529</u>

The above Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

## Statement of Financial Position as at 31 December 2018

	<u>Note</u>	2018 \$'000	2017 \$'000
<b>Assets</b>			
Cash and cash equivalents		93,676	119,933
Trade and other receivables	9	132,996	154,307
Financial assets at fair value through profit or loss	18	2,208,718	2,054,245
Property, plant and equipment	10	4,545	5,736
Deferred tax assets	16(b)	47,635	52,565
Intangible assets	12	5,189	5,031
<b>Total assets</b>		<u>2,492,759</u>	<u>2,391,817</u>
<b>Liabilities</b>			
Trade and other payables	11	62,670	73,869
Employee benefits	13	7,698	6,206
Current tax liability		958	1,343
Deferred tax liability	16(b)	845	2,755
Gross life insurance contract liabilities	8(a)	1,794,019	1,699,233
Reinsurers' share of life insurance contract liabilities	8(a)	156,545	112,098
<b>Total liabilities</b>		<u>2,022,735</u>	<u>1,895,504</u>
<b>NET ASSETS</b>		<u>470,024</u>	<u>496,313</u>
<b>EQUITY</b>			
Contributed equity	14(a)	80,000	80,000
Reserves		57,255	57,892
Retained profits		332,769	358,421
<b>TOTAL EQUITY</b>		<u>470,024</u>	<u>496,313</u>

The above Statement of Financial Position should be read in conjunction with the accompanying notes.

Note: The 2017 comparatives have been amended to disclose the Reinsurers' share of life insurance contract liabilities as a liability. In the 2017 Financial Report this item was disclosed as a negative asset. This change to presentation has resulted in an increase in Total Assets and Total Liabilities of \$112,098,000 in the 2017 comparatives in this Statement.

## Statement of Changes in Equity For the year ended 31 December 2018

	Share Capital	Translation Reserve	Revaluation Reserve	Defined Benefit Reserve	Other Reserve	Retained Profits	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Balance at 1 January 2018	80,000	3,602	-	(5,710)	60,000	358,421	496,313
Profit for the year	-	-	-	-	-	(10,652)	(10,652)
Other comprehensive income							
Foreign currency translation	-	549	-	-	-	-	549
Revaluation of defined benefit provision	-	-	-	(1,186)	-	-	(1,186)
<b>Total comprehensive income for the year</b>	<b>-</b>	<b>549</b>	<b>-</b>	<b>(1,186)</b>	<b>-</b>	<b>(10,652)</b>	<b>(11,289)</b>
Dividend paid	-	-	-	-	-	(15,000)	(15,000)
Transfer to Retained Profits	-	-	-	-	-	-	-
<b>Balance at 31 December 2018</b>	<b>80,000</b>	<b>4,151</b>	<b>-</b>	<b>(6,896)</b>	<b>60,000</b>	<b>332,769</b>	<b>470,024</b>

	Share Capital	Translation Reserve	Revaluation Reserve	Defined Benefit Reserve	Other Reserve	Retained Profits	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Balance at 1 January 2017	80,000	5,189	3,640	(5,710)	60,000	337,665	480,784
Profit for the year	-	-	-	-	-	17,116	17,116
Other comprehensive income							
Foreign currency translation	-	(1,587)	-	-	-	-	(1,587)
Revaluation of defined benefit provision	-	-	-	-	-	-	-
<b>Total comprehensive income for the year</b>	<b>-</b>	<b>(1,587)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>17,116</b>	<b>15,529</b>
Dividend paid	-	-	-	-	-	-	-
Transfer to Retained Profits	-	-	(3,640)	-	-	3,640	-
<b>Balance at 31 December 2017</b>	<b>80,000</b>	<b>3,602</b>	<b>-</b>	<b>(5,710)</b>	<b>60,000</b>	<b>358,421</b>	<b>496,313</b>

The above Statement of Changes in Equity should be read in conjunction with the accompanying notes.

## Statements of Cash Flows for the year ended 31 December 2018

	<u>Note</u>	2018 \$'000	2017 \$'000
<b>Cash flow from operating activities</b>			
Premium received		1,097,081	1,037,056
Policy payments		(708,809)	(693,740)
Retrocession premium paid		(644,758)	(634,922)
Commissions paid		(284,372)	(302,790)
Payments to suppliers and employees		(48,461)	(37,526)
Income tax refund received		404	-
Income tax paid		(4,136)	(1,747)
Reinsurance and other recoveries received		634,914	790,052
Interest received		78,823	76,492
Other revenue received		356	165
<b>Net cash inflow from operating activities</b>	17	<u>121,041</u>	<u>233,040</u>
<b>Cash flow from investing activities</b>			
Payments for financial assets at fair value through profit or loss		(951,775)	(1,155,691)
Proceeds from sale of financial assets at fair value through profit or loss		813,105	965,988
Payments for property, plant & equipment		(4,287)	(1,277)
Payments for system development costs		(2,975)	(3,591)
Proceeds from sale of property, plant and equipment		13,365	2
<b>Net cash outflow from investing activities</b>		<u>(132,567)</u>	<u>(194,569)</u>
<b>Cash flow from financing activities</b>			
Dividends Paid		(15,000)	-
<b>Net cash (outflow) from financing activities</b>		<u>(15,000)</u>	<u>-</u>
<b>Net (decrease)/increase in cash held</b>		(26,526)	38,471
Cash and cash equivalents at the beginning of the financial year		119,933	81,715
Effects of exchange rate changes on the opening balance of cash and cash equivalents		269	(253)
<b>Cash and cash equivalents at the end of the financial year</b>	17	<u><u>93,676</u></u>	<u><u>119,933</u></u>

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

**Hannover Life Re of Australasia Ltd**

**Notes to the Financial Statements**  
**For the Year Ended 31 December 2018**

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## 1. Summary of significant accounting policies

The principal accounting policies adopted in the preparation of this Financial Report are set out below. These policies have been consistently applied, unless otherwise stated.

### (a) **Basis of presentation**

The entity is incorporated and domiciled in Australia. The registered office of the entity is Tower 1, Level 33, 100 Barangaroo Avenue, Sydney, Australia 2000. The entity is a public company limited by shares. The entity is a for-profit entity for the purpose of preparing financial statements. This Financial Report includes the financial results and position of the entity's New Zealand Branch.

This Financial Report is a general purpose financial report which has been prepared in accordance with Australian Accounting Standards (AASBs) including Australian Interpretations adopted by the Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. This Financial Report complies with International Financial Reporting Standards (IFRS) and interpretations adopted by the International Accounting Standard Board (IASB).

This Financial Report is prepared in accordance with the fair value basis of accounting with certain exceptions as described in the accounting policies below.

The preparation of this Financial Report in conformity with AASBs requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the entity's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the Financial Report have been disclosed in Note 2.

Where necessary, comparative information has been reclassified to achieve consistency in disclosure with current financial period amounts and other disclosures.

This Financial Report is presented in Australian Dollars, which is the entity's functional currency. The entity is of a kind referred to in ASIC Corporations Instrument 2016/191 and in accordance with that Instrument, amounts in the financial report have been rounded off to the nearest thousand dollars, unless otherwise stated.

This Financial Report is prepared on a liquidity basis as this provides more reliable and relevant information.

This Financial Report was authorised for issue by the Board of Directors on 20 March 2019. The Directors have the power to amend and reissue this Financial Report.

### (b) **Principles for life insurance business**

The life insurance operations of the entity are conducted within separate statutory funds as required by the *Life Insurance Act 1995* (Life Act) and are reported in aggregate with the shareholder's fund in the Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity and Statement of Cash Flows. The life insurance operations of the entity comprise of the insurance and reinsurance of individual and group death, total and permanent disability, trauma and income protection business in Australia and New Zealand.

Life insurance contracts involve the acceptance of significant insurance risk. Insurance risk is defined as significant if and only if, an insured event could cause an insurer to pay significant additional benefits in any scenario, excluding scenarios that lack commercial substance (i.e. have no discernible effect on the economics of the transaction). Insurance contracts include those where the insured benefit is payable on the occurrence of a specified event such as death, injury or disability caused by accident or illness. The insured benefit is not linked to the market value of the investments held by the entity, and the financial risks are substantially borne by the entity.

The life insurance operations consist of non-investment linked business only. All business written by the entity is non-participating and all profits and losses from non-participating business are allocated to the shareholder.

Monies held in the statutory funds are subject to the distribution and transfer restrictions and other requirements of the *Life Insurance Act 1995* and the *Insurance (Prudential Supervision) Act 2010*.

**(c) Premium and claims**

Premium and claims have been classified as revenue and expense respectively as the entity only issues life insurance contract risk products. Premium is recognised as revenue on an accruals basis. Claims are recognised when the liability to the policy owner under the policy owner contract has been established or upon notification of the insured event depending on the type of claim.

**(d) Liabilities**

*(i) Life Insurance contract liabilities*

Life insurance contract liabilities are measured at net present values of estimated future cash flows or, where the result would not be materially different, as the accumulated benefits available to policyholders. Applicable reinsurance recoveries are brought to account on the same basis as life insurance contract liabilities. Changes in life insurance contract liabilities are recognised in the Statement of Comprehensive Income in the financial year in which they occur. Profit margins are released over each reporting period in line with the services that have been provided. The balance of the planned profit margins is deferred by including them in the value of the life insurance contract liabilities. Further details of the actuarial assumptions used in these calculations are set out in Note 3.

*(ii) Trade and other payables*

Trade and other payables are measured at book value, which is the best estimate of fair value. Trade payables are non interest bearing and settled on normal commercial terms.

**(e) Assets backing life insurance contract liabilities**

The entity has determined that all assets held within its statutory funds are assets backing life insurance contract liabilities. The measurement of these liabilities incorporates current information and measuring the financial assets backing these life insurance contract liabilities at fair value eliminates or significantly reduces a potential measurement inconsistency which would arise if the financial assets were classified as available for sale or measured at amortised cost. In addition, the use of fair value with changes in fair value taken to profit and loss is consistent with key elements of the entity's risk management framework. Consequently all financial assets within the statutory funds are measured at fair value as at the reporting date.

*Financial assets*

(i) *Recognition and Derecognition*

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the entity commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the entity has transferred substantially all the risks and rewards of ownership.

(ii) *Valuation*

Upon initial recognition, financial assets are designated at fair value through profit or loss. Gains and losses on subsequent measurement to fair value or on sale are recognised through profit or loss. Fair value is determined as follows:

- Cash assets are carried at face value of the amounts deposited. The carrying amounts of cash assets approximate their fair value. For the purpose of the Statement of Cash Flows, cash includes cash on hand, deposits held at call with banks and investments in money market investments.
- The fair value of listed fixed interest securities is taken as the bid price of the instruments.
- Trade and other receivables are carried at book value, which is the best estimate of fair value, as they are settled within a short period.

(iii) *Impairment of financial assets*

A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset.

An impairment loss in respect of a financial asset is calculated as the difference between its carrying amount and the present value of the estimated future cash flows discounted at the original effective interest rate.

The financial assets are assessed collectively in groups that share similar risk characteristics.

Impairment losses are recognised through profit or loss.

(iv) *Interest Income*

Interest income is recognised using the effective interest rate method.

**(f) Shareholder's fund assets**

Financial assets which do not back life insurance liabilities are designated at fair value through profit and loss. Plant and equipment are initially recorded at cost and depreciated on either a straight line or diminishing value basis over their estimated useful lives. The depreciation is charged to the profit or loss. Depreciation rates and methods are reviewed annually. When changes are made, adjustments are reflected prospectively in current and future periods only.

**(g) Deferred acquisition costs**

Acquisition costs relate to the fixed and variable costs incurred in acquiring new business during the financial year. They do not include the general growth and development costs incurred. The actual acquisition costs incurred are recorded in the Statement of Comprehensive Income.

The Appointed Actuary, in determining the life insurance contract liabilities, takes account of the deferral of policy acquisition costs and assesses the value and future recovery of these costs. These deferred amounts are recognised in the Statement of Financial Position as a reduction in life insurance contract liabilities and are amortised through the Statement of Comprehensive Income over the period that they are deemed to be recoverable. The impact of this deferral is reflected in “change in life insurance contract liabilities” in the Statement of Comprehensive Income.

The acquisition costs deferred are determined as the actual costs incurred subject to an overall limit that the value of future profits at inception cannot be negative. Acquisition losses are recognised at inception to the extent the latter situation arises.

**(h) Contracts without substantial insurance risk transfer**

The entity has contracts of insurance that do not involve the transfer of substantial insurance risk. These contracts are dealt with in accordance with AASB 115 *Revenue from Contracts with Customers* and any premium received or claims paid in relation to these contracts are not reported as insurance revenue.

**(i) Outwards reinsurance expense**

Premium ceded to reinsurers in exchange for reinsurance protection is expensed in profit or loss from the attachment date in accordance with the reinsurance contracts’ expected pattern of incidence of risk.

**(j) Income Tax**

The income tax expense or credit for the year is the tax payable on the current year’s taxable income based on the applicable income tax rate for each jurisdiction adjusted by changes in deferred tax assets and liabilities attributable to temporary differences and to unused tax losses.

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the end of the reporting period in the countries where the entity and its branch operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. It establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities.

Deferred income tax is provided in full, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the Financial Report. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantially enacted by the end of the reporting period and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

Deferred tax assets are recognised only if it is probable that future taxable amounts will be available to utilise those temporary differences, unused tax losses and unused tax credits.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets and liabilities and when the deferred tax balances relate to the same taxation authority. Current tax assets and tax liabilities are offset where the entity has a legally enforceable right to offset and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Current and deferred tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income in which case the tax is also recognised in other comprehensive income.

**(k) Recoverability of deferred tax assets**

The entity assesses the recoverability of deferred tax assets at each reporting date. In making this assessment, the entity considers in particular the future business plans, history of generating taxable profits, whether the unused tax losses resulted from identifiable causes which are unlikely to recur and if any tax planning opportunities exist in the year in which the taxable losses can be utilised.

**(l) Cash and cash equivalents**

Cash and cash equivalents include cash at bank and on hand and deposits at call which are readily convertible to cash on hand and which are used for operational cash requirements. Amounts in cash and cash equivalents are the same as those included in the statement of cash flows.

The reconciliation of profit after income tax to cash flows from operating activities is included in note 17.

**(m) Trade and other receivables**

Receivables are recognised at fair value and are subsequently measured at amortised cost less any impairment. A provision for impairment is established when there is objective evidence that the entity will not be able to collect all amounts due according to the original terms of the receivable. Any increase or decrease in the provision for impairment is recognised in profit or loss within underwriting expenses.

**(n) Intangibles**

This is the cost of acquired software which is capitalised and amortised over periods of up to 4 years, reflecting the period during which the entity is expected to benefit from the use of the software.

**(o) Translation of foreign operations**

The Statement of Comprehensive Income and Statement of Financial Position of the New Zealand Branch that has New Zealand dollars as the functional currency different from the entity's presentation currency of Australian dollars are translated into Australian dollars as follows:

- Income, expenses and other current period movements in the Statement of Comprehensive Income are translated at average rates of exchange; and
- Statement of Financial Position items are translated at the closing balance date rates of exchange.

In the Financial Report, exchange differences arising from the translation of the foreign operations are taken to equity and recognised in other comprehensive income. When a foreign operation is sold in whole or part and retained profits are repatriated, exchange differences on translation from the New Zealand Branch's functional currency to the entity's functional currency of Australian dollars are reclassified out of other comprehensive income and recognised in profit or loss as part of the gain or loss on sale.

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**(p) Basis of expense apportionments**

Apportionments under Part 6, Division 2 of the *Life Insurance Act 1995* have been made as set out below.

Expenses are apportioned between statutory funds as follows:

- Expenses directly identifiable to a particular fund are apportioned to that fund;
- All expenses which are staff related are allocated in proportion to the estimated time involved in each fund;
- Other expenses are allocated in proportion to appropriate cost drivers.

All expenses, excluding investment management fees which are directly identifiable, have been apportioned between policy acquisition and policy maintenance having regard to the objective when incurred. Expenses identifiable as policy acquisition, such as initial commission, have been allocated in accordance with accounts received from cedants. All other expenses have been apportioned between policy acquisition and policy maintenance according to appropriate cost drivers and an analysis of the time spent by each employee.

All expenses relate to non-participating business as the entity only writes this category of business.

**(q) New standards and interpretations not yet adopted**

The entity's investments are designed as at fair value through profit or loss on initial recognition and are subsequently remeasured to fair value at each reporting date. The entity plans to defer the adoption of AASB 9 to align with the implementation of AASB 17 *Insurance Contracts* (expected to be effective 1 January 2022), which is permissible under the standard.

AASB 15 *Revenue from Contracts with Customers* was adopted by the entity during the year. There were no material impacts from its adoption to the classification, measurement or presentation in the financial report.

AASB 16 will require the recognition of all leases as a right-of-use asset and a corresponding lease liability in the Statement of Financial Position with effect from 1 January 2019, except for leases of low value assets and leases with a term of 12 months or less. The new standard is expected to apply to the entity's lease on its office premises. Based on preliminary assessments, the resulting amount to be recognised, in effect as a gross up to the Statement of Financial Position, is expected to be approximately \$34m.

AASB 17 *Insurance Contracts* has an effective date of 1 January 2021. It is expected that the effective date of AASB 17 will be amended in accordance with the delayed commencement of IFRS 17 to 1 January 2022. The entity will implement the standard in that year with the comparative period of the year commencing 1 January 2021. An impact analysis is being completed by the entity.

There are no other standards that are not yet effective and that would be expected to have a material impact on the entity in the current or future reporting periods and on foreseeable future transactions.

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## 2. Critical accounting judgments and estimates

The entity makes estimates and assumptions that affect the reported amounts of assets and liabilities at year end. Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The areas where critical accounting estimates are applied are noted below.

### (a) **Life insurance contract liabilities**

Life insurance contract liabilities are computed using actuarial and mathematical methods, which are expected to give approximately the same results as if an individual liability was calculated for each contract. The computations are made by suitably qualified personnel on the basis of recognised actuarial methods, with due regard to relevant actuarial principles. The methodology takes into account the risks and uncertainties of the particular classes of life insurance business. Deferred policy acquisition costs are connected with the measurement basis of life insurance contract liabilities and are equally sensitive to the factors that are considered in the liability measurement.

The key factors that affect the estimation of these liabilities and related assets are:

- (i) mortality and morbidity experience on life insurance products;
- (ii) the cost of providing benefits and administering these insurance contracts; and
- (iii) discontinuance experience, which affects the entity's ability to recover the cost of acquiring new business over the lives of the contracts.

In addition, factors such as regulation, competition, interest rates, taxes, securities market conditions and general economic conditions affect the level of these liabilities. In some contracts, the entity shares experience on mortality, morbidity and persistency with its customers and this can offset the impact of these factors on profitability from those products. Details of specific actuarial policies and methods are set out in Note 3. Details of gross life insurance contract liabilities are set out in Note 8.

### (b) **Reinsurers' share of life insurance contract liabilities**

Reinsurers' share of life insurance contract liabilities is also computed using the methods in (a) above. In addition, the recoverability of these assets is assessed on a periodic basis to ensure that the balance is reflective of the amounts that will ultimately be received, taking into consideration factors such as counterparty and credit risk. Impairment is recognised where there is objective evidence that the entity may not receive amounts due to it and these amounts can be reliably measured. Details of the reinsurers' share of life insurance contract liabilities are set out in Note 8.

### 3. Actuarial assumptions and methods

The effective date of the actuarial report on life insurance contract liabilities and solvency reserves is 31 December 2018. The actuarial report dated 20 March 2019 was prepared by Mr G. Campbell, BEc, MAS, FIAA, FNZSA. The actuarial report indicates that Mr Campbell is satisfied as to the accuracy of the data upon which life insurance contract liabilities have been determined.

The life insurance contract liabilities for life insurance contracts are valued in accordance with AASB 1038 "Life Insurance Contracts", APRA Prudential Standard LPS 340 "Valuation of Policy Liabilities", and the relevant actuarial standards and guidance.

The accounting standard requires that the life insurance contract liabilities equal the amount which together with future expected premium and investment earnings will:

- (i) provide for the systematic release of planned margins as services are provided to policyholders and premium is received; and
- (ii) meet the expected payment of future benefits and expenses.

The profit carrier used for the major product groups in order to achieve the systematic release of planned margins was as follows:

<u>Major Product Groups</u> Individual and group death and disability insurance	<u>Profit Carrier</u> Claims
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The life insurance contract liabilities have been calculated using the methods set out below:

- (i) *Level premium business*  
Where individual policy data was available, liabilities were calculated by projecting cash flows on each policy. Otherwise, liabilities were calculated using accumulation methods.
- (ii) *Claims in course of payment*  
Claims in course of payment were calculated by projecting cash flows for each individual claim.
- (iii) *Other business*  
Liabilities for all other business were determined using accumulation methods, including allowances for recoverable deferred acquisition expenses.

#### (a) **Disclosure of assumptions**

The assumptions used to value life insurance contract liabilities are best estimates of expected future experience determined in accordance with AASB 1038 and APRA Prudential Standard LPS 340. The key assumptions are as follows:

- (i) Discount rates

The discount rates assumed are risk free rates based on current observable objective rates that relate to the nature, structure and term of the future obligations. Discount rates assumed are:

Australian business	2018: 1.50% to 2.55% p.a. 2017: 1.50% to 2.95% p.a.
Overseas business	2018: 1.75% to 3.09% p.a. 2017: 1.75% to 3.55% p.a.



(ii) Inflation rates

Inflation rates are primarily relevant to the determination of the outstanding life insurance contract liabilities. The assumptions have been based on current inflation rates and the outlook for inflation over the term of the liabilities. The assumed inflation rates are:

Australian business	2018: 2.00% p.a. 2017: 2.25% p.a.
Overseas business	2018: 1.50% p.a. 2017: 2.00% p.a.

(iii) Future expenses

Future maintenance expenses are assumed to be a set percentage of future premium income and claim payments. Future investment expenses have been assumed to be at the same percentage of assets under management as currently applies.

(iv) Rates of taxation

Policy liabilities have been determined on a gross of taxation basis. The rates of taxation that apply to the entity are shown in Note 16.

(v) Mortality and morbidity

Assumed claim rates were based on various published tables, primarily those most recently published by the Institute of Actuaries of Australia and the Australian Financial Services Council, adjusted in light of recent industry experience and the entity's own experience. For disability income claims, adjustments were made to the tabular claim termination assumptions based on the entity's own experience, as follows.

Claim termination rates as percentage of tabular termination assumptions:

Australian business	2018: 50% to 400% of ADI 2007-2011 2017: 50% to 400% of ADI 2007-2011
Overseas business	2018: 75% to 140% of ADI 2007-2011 2017: 80% to 140% of ADI 2007-2011

(vi) Rates of discontinuance

Assumed policy discontinuance rates are based on recent actual discontinuance experience. Assumed rates may vary by sub-grouping within a category and vary according to the length of time tranches of business have been in force. Future rates of discontinuance for the major categories of business were assumed to be in the order of 5% - 20% p.a. (2017: 5% - 20% p.a.).

(vii) Surrender values

Surrender values are based on the surrender values included in the life insurance contract liabilities as advised by ceding companies. There has been no change in the basis as compared to previous years.

**(b) Effects of changes in actuarial assumptions from 31 December 2017 to 31 December 2018**

<b>Assumption category</b>	<b>Effect on net profit margins \$'000 Increase/ (decrease)</b>	<b>Effect on net life insurance contract liabilities \$'000 Increase/ (decrease)</b>
Discount rates	2,630	25,439
Future inflation rates	(460)	(15,392)
Mortality and morbidity	(4,371)	3,432
Claim expense margins	-	8,994
<b>Total</b>	<b>(2,201)</b>	<b>22,473</b>

**(c) Processes used to select assumptions**

*Discount rate*

The gross discount rates are derived from gross yields on cash deposits, bank bill swaps and interest rate swaps.

*Expense level*

The current level of expense rates is taken as an appropriate expense base.

*Tax*

Current tax legislation and rates are assumed to continue unaltered.

*Mortality and morbidity*

An appropriate base table of mortality or morbidity is chosen for the type of product being written. An investigation into the actual experience of the entity is performed and statistical methods and judgement are used to adjust the rates reflected in the table to a best estimate of mortality or morbidity. Where data is sufficient to be statistically credible, the statistics generated by the data are used without reference to an industry table.

*Discontinuance*

An investigation into the actual experience of the entity is performed and statistical methods are used to determine appropriate discontinuance rates. An allowance is then made for any trends in the data to arrive at a best estimate of future discontinuance rates.

**(d) Sensitivity analysis**

The valuations included in the reported results and the entity's best estimate of future performance are calculated using certain assumptions about the variables such as interest rate, mortality, morbidity and inflation. A movement in any key variable will impact the performance and net assets of the entity.

<b>Variable</b>	<b>Impact of movement in underlying variable</b>
Expense Rates	An increase in the level of expenses over assumed levels will decrease profit and shareholder's equity.
Discount Rates	An increase in market interest rates will cause the value of the entity's financial assets and interest sensitive liabilities to fall. To the extent that the profiles of these assets and liabilities are not matched this will lead to a net profit or loss.

Mortality rates	An increase in mortality rates would lead to higher claims cost and therefore reduced profit and shareholder's equity.
Morbidity rates	The cost of health-related claims depends on both the incidence of policyholders becoming ill and the duration for which they remain ill.
Discontinuance	The impact of the discontinuance rate assumption depends on a range of factors including the surrender value basis (where applicable) and the duration of policies in force. For example, an increase in discontinuance rates at earlier durations usually has a negative effect on profit thereby reducing shareholders' equity.

The table below illustrates how changes in key assumptions would impact the reported profit after tax and equity of the entity.

	<b>Change in Variable</b>	<b>Impact upon net profit after tax and equity</b>	
		<b>2018</b>	<b>2017</b>
		<b>\$000</b>	<b>\$000</b>
Worsening of mortality/morbidity claim incidence rates	10%	2,200	1,996
Worsening of income claim termination rates <sup>1</sup>	10%	15,733	15,536
Deterioration in unreported claims development <sup>2</sup>	10%	(1,574)	(2,118)
Increase in fixed interest bond yields	1%	(15,214)	(17,545)

Note 1 - the above analysis is impacted by the interaction of the entity's various reinsurance arrangements and the basis of taxation for each class of business (see Note 16)

Note 2 - This relates to the cost of incurred but not reported claims.

#### e) **Claims development**

Reserves are established to provide for the ultimate payment of non-finalised claims, in some cases up to many years after occurrence of the event that gave rise to the claim. Settlement of these claims for either more or less than the amounts provided will lead to losses or profits, respectively. Experience in respect of long duration claims incurred prior to the reporting year is as follows:

	<b>Profit/(loss) on claims development before reinsurance</b>	
	<b>2018</b>	<b>2017</b>
	<b>\$'000</b>	<b>\$'000</b>
Long tailed lump sum benefit claims	(3,585)	7,032
Long tailed income benefit claims	20,813	6,694

## 4. **Risk Management policies and procedures**

The financial condition and operating results of the entity are affected by a number of key financial and non-financial risks. The entity's objectives and policies in respect of managing these risks are set out in the following section.

The Board of Directors has overall responsibility for the establishment and oversight of the entity's risk management framework. This framework, which is documented in a formal risk management strategy, is established to identify and manage the risks faced by the entity, to set appropriate risk limits and to monitor risks and controls. The framework operates within the context of the Board's appetite for risk, which is documented in a Risk Appetite Statement.

The entity's Chief Risk Officer & Compliance Officer leads and coordinates the entity's key risk management operations.

The Board's ICAAP Summary Statement outlines the Internal Capital Adequacy Assessment Process (ICAAP) of the entity. The objectives of the ICAAP are to enable the entity to maintain adequate capital and to meet all regulatory capital requirements on a continuous basis.

The risk management framework is reviewed at least annually and amended as required. The entity, through its training and management standards and procedures, aims to develop a disciplined and constructive risk and control environment in which all employees understand their roles and obligations.

A sub-committee of the Board, the Risk Committee, is responsible for monitoring the entity's risk management framework and reporting to the Board via a three lines of defence model operated by management. The Committee monitors compliance with, and reviews the adequacy of, the framework in relation to the risks faced by the entity. The Committee is assisted in its oversight role by Internal Audit. Internal Audit undertakes regular reviews and tests of risk management controls and procedures, the results of which are reported to the Committee.

### **Risks arising from financial instruments**

#### *Credit risk*

Credit risk is the risk of financial loss to the entity if a customer, outwards reinsurer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the entity's receivables from customers, outwards reinsurance receivables and investment securities.

##### *(i) Trade and other receivables*

The entity's exposure to credit risk is influenced by the market in which the entity operates. The larger clients of the entity, by premium revenue, are financial entities regulated by the Australian Prudential Regulation Authority. Given this client base, management does not expect a material client to default on trade receivables. The entity has not experienced credit losses on trade receivables.

The entity aims to limit its exposure to credit risk by only reinsuring with financial entities with strong credit ratings. All of the entity's outwards reinsurance exposures are to reinsurers that at the valuation date had a credit rating of at least A- (Standard & Poor's). Given these high credit ratings, management does not expect a reinsurer to fail to meet its obligations.

##### *(ii) Investments*

The entity's Investment Guidelines, approved by the Board, contain credit rating based limits on exposure to securities and issuers. Compliance with the Investment Policy is monitored daily by the entity's investment managers and reported regularly to the Investment Strategy Committee. The Committee is responsible for setting strategy within the framework of the Investment Guidelines and reporting to the Board on strategy, performance and compliance.

#### *Liquidity risk*

Liquidity risk is the risk that the entity will not be able to meet its financial obligations as they fall due. The entity's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the entity's reputation.

The entity maintains a float of cash to meet obligations. The entity also has access to more liquid government or semi government bonds within the entity's fixed interest portfolio, the sale proceeds of which would be available to the entity.

*Market risk*

Market risk is the risk that changes in market prices, such as interest rates and foreign exchange rates will affect the entity's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return on risk.

*Interest rate risk*

The entity has a portfolio of fixed interest security assets and a portfolio of life insurance contract liabilities. Both of these portfolios are subject to change in carrying value due to changes in interest rates. The entity manages these interest rate risks by approximately matching the duration of the fixed interest portfolio and the insurance contract liability portfolio.

*Currency risk*

The entity has a New Zealand branch whose assets and liabilities are denominated in New Zealand dollars. On translation of the New Zealand branch into the reporting currency (Australian dollars) of the entity, exchange rate variations on Statement of Financial Position items are recognised in a foreign currency translation reserve within equity. The entity is exposed to currency risk on the translation of Statement of Comprehensive Income items and the settlement of monetary balances between the Australian and New Zealand businesses.

**(b) Insurance risks**

Controls over insurance risk include the use of underwriting procedures, established processes over setting of premium rates and policy charges and regular monitoring of reinsurance arrangements. Controls are also maintained over claims management practices to ensure the timely payment of insurance claims in accordance with policy obligations.

*Methods to limit or transfer insurance risk exposures*

*(i) Outwards reinsurance*

The entity's outwards reinsurance agreements are designed to provide some protection against volatility of profit from claims fluctuations and deteriorating experience and to provide financial support by way of capital relief. Outwards reinsurance treaties are analysed to assess the impact on the entity's exposure to risk.

*(ii) Underwriting procedures*

The entity has formal Underwriting Guidelines which document the entity's underwriting framework including the types of business that the entity may write, underwriting authorities and limits. The entity also has documented underwriting procedures for underwriting decisions. Such procedures include limits to delegated authorities and signing powers. The underwriting process is regularly reviewed by the entity's internal auditors to assess the adequacy and effectiveness of controls over the underwriting process. Where underwriting authority is delegated to a cedant, the entity has a program for auditing the cedant's underwriting processes.

*(i) Claims Management*

Strict claims management procedures and controls are in place to ensure the timely payment of claims in accordance with policy conditions. The entity has in place a program to assist cedants manage their claim portfolios.

*(ii) Pricing*

The entity adopts standard pricing processes and controls. In specified circumstances, particularly for

large or non-standard risks, advice is provided by the Appointed Actuary specific to that quotation and is considered by the entity.

*(iii) Experience analysis*

Experience studies are performed at a client and product level to determine the adequacy of pricing assumptions. The results are used to determine prospective changes in pricing.

*(iv) Management reporting*

The entity reports quarterly financial and operational results, mortality and morbidity experience, claims frequency and severity, and exposure for each portfolio of contracts (gross and net of reinsurance). This information includes the entity's gross and net results which are compared against the entity's business plan.

*(v) Concentration of insurance risk*

The age profile and mix of genders within the population of policyholders is spread with the expectation that the entity's risk concentration in relation to any particular age group is minimal.

**(c) Sensitivity to insurance risks**

The nature of the terms of the life insurance contracts written is such that certain external variables can be identified on which related cash flows for claim payments depend. The table below provides an overview of the key variables upon which the amount of related cash flows are dependent.

Type of contract	Detail of contract workings	Nature of compensation for claims	Key variables that affect the timing and uncertainty of future cash flows
<i>Non-participating life insurance contracts with fixed terms (Term Life and Disability)</i>	Benefits paid on death or ill health that are fixed and not at the discretion of the issuer	Benefits, defined by the insurance contract, are determined by the contract and are not directly affected by the performance of underlying assets or the performance of the contracts as a whole	Mortality Morbidity Interest rates Inflation rates Discontinuance rates Expenses

**5. Disclosure on asset restrictions**

Investments held in the statutory funds can only be used within the restrictions imposed under the *Life Insurance Act 1995*. The main restrictions are that the assets in a fund can only be used to meet the liabilities and expenses of that fund, to acquire investments to further the business of the fund or as distributions when Prudential Capital Requirements are met. Shareholders can only receive a distribution when the Prudential Capital Requirements are met.

## 6. Capital requirements

The capital adequacy requirements are the amounts required under APRA prudential standards to provide protection against the impact of adverse experience.

Capital Base and Prescribed Capital Amount at 31 December 2018 for each fund have been determined in accordance with LPS 110 as follows:

	Australian Reinsurance Statutory Fund	Australian Statutory Fund	Overseas Statutory Fund	Shareholder Fund	Total
	2018 \$'000	2018 \$'000	2018 \$'000	2018 \$'000	2018 \$'000
<b>Capital Base</b>					
Net assets <sup>(1)</sup>	194,760	201,311	9,252	64,701	470,024
Regulatory adjustments to net assets	(41,301)	(108,951)	8,488	(1,775)	(143,539)
Tier 2 capital	-	-	-	-	-
Regulatory adjustments to Tier 2 capital	-	-	-	-	-
Intangible Assets	-	(206)	-	(4,983)	(5,189)
<b>Total Capital Base</b>	<b>153,459</b>	<b>92,154</b>	<b>17,740</b>	<b>57,943</b>	<b>321,296</b>
<b>Prescribed Capital Amount (PCA)</b>					
Insurance risk charge	44,866	30,325	3,172	-	78,363
Asset risk charge	22,174	15,002	3,264	395	40,835
Asset concentration risk charge	-	-	-	-	-
Operational risk charge	31,749	16,552	1,969	-	50,270
Less aggregation benefit	(13,164)	(8,904)	(1,450)	-	(23,518)
Combined stress scenario adjustment	23,090	15,610	1,093	169	39,962
<b>Total PCA</b>	<b>108,715</b>	<b>68,585</b>	<b>8,048</b>	<b>564</b>	<b>185,912</b>
<b>Capital adequacy multiple (Capital Base/PCA)</b>	<b>1.41</b>	<b>1.34</b>	<b>2.20</b>	<b>102.74</b>	<b>1.73</b>

<sup>(1)</sup> No Additional Tier 1 Capital was held and hence net assets are comprised solely of Common Equity Tier 1 Capital.

The Capital Base and Prescribed Capital Amount at 31 December 2017 for each fund have been determined in accordance with LPS 110 as follows:

	Australian Reinsurance Statutory Fund	Australian Statutory Fund	Overseas Statutory Fund	Shareholder Fund	Total
	2017 \$'000	2017 \$'000	2017 \$'000	2017 \$'000	2017 \$'000
<b>Capital Base</b>					
Net assets <sup>(1)</sup>	196,982	223,495	16,494	59,342	496,313
Regulatory adjustments to net assets	(45,669)	(124,372)	9,670	(1,929)	(162,300)
Tier 2 capital	-	-	-	-	-
Regulatory adjustments to Tier 2 capital	-	-	-	-	-
Intangible Assets	(1,000)	-	-	(4,031)	(5,031)
<b>Total Capital Base</b>	<b>150,313</b>	<b>99,123</b>	<b>26,164</b>	<b>53,382</b>	<b>328,982</b>
<b>Prescribed Capital Amount (PCA)</b>					
Insurance risk charge	46,139	28,891	2,971	-	78,001
Asset risk charge	17,505	17,162	3,094	485	38,246
Asset concentration risk charge	-	-	-	-	-
Operational risk charge	30,425	14,819	1,401	-	46,645
Less aggregation benefit	(11,124)	(9,617)	(1,366)	-	(22,107)
Combined stress scenario adjustment	22,508	15,616	-	208	38,332
<b>Total PCA</b>	<b>105,453</b>	<b>66,871</b>	<b>6,100</b>	<b>693</b>	<b>179,117</b>
<b>Capital adequacy multiple (Capital Base/PCA)</b>	<b>1.43</b>	<b>1.48</b>	<b>4.29</b>	<b>77.03</b>	<b>1.84</b>

<sup>(1)</sup> No Additional Tier 1 Capital was held and hence net assets are comprised solely of Common Equity Tier 1 Capital.



7. Profit and loss information	2018 \$'000	2017 \$'000
<b>(a) Net fair value gains on financial assets at fair value through profit or loss</b>		
Net realised gains	10,691	4,016
Net unrealised fair value gains	1,893	5,971
	12,584	9,987
<b>(b) Other income</b>		
Services to related parties	1,282	1,128
Claims handling fee for service	250	-
Exchange gain/(loss)	72	18
Profit on sale of property	-	2,965
Other income	107	17
	1,711	4,128
<b>(c) Other expenses</b>		
Policy acquisition costs – life insurance contracts		
- Net commission	6,862	32,215
- Other acquisition costs	2,768	2,141
	9,630	34,356
Total policy acquisition costs		
Policy maintenance costs – life insurance contracts		
- Net commission	285,813	172,995
- Other expenses	48,143	35,021
	333,956	208,016
Total policy maintenance costs		
Investment management expenses	2,419	2,177
	346,005	244,549
Total administration expenses		
<b>(d) Components of (loss)/profit</b>		
Planned margin of revenues over expenses released	10,464	12,160
Difference between actual and assumed experience	(29,267)	(9,049)
Change in valuation methods and assumptions	(6,384)	(1,162)
Investment earnings on assets in excess of life insurance liabilities	14,535	15,167
	(10,652)	17,116
(Loss)/profit for the year		

All of the (loss)/profit is attributable to shareholder interests as the entity only writes business that is non-participating.

**(e) Defined contribution plans**

The entity contributes as a participating employer on a defined contribution basis to the Mercer Superannuation Trust (the default fund) and, where applicable, funds chosen by individual employees. In addition, the entity contributes the minimum pursuant to the Superannuation Guarantee Charge on behalf of Non-Executive Directors. The amount recognised as expense for all defined contribution plans was \$2,032,549 for the year ended 31 December 2018 (2017: \$1,725,009).

**8. Life insurance contract liabilities**

**(a) Reconciliation of movement in life insurance contract liabilities**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>Life insurance contract liabilities</b>		
Gross life insurance contract liabilities at 1 January	1,699,233	1,715,007
Exchange rate adjustment on translation of New Zealand branch	1,724	(2,012)
Change in life insurance contract liabilities reflected in profit and loss	93,062	(13,762)
	1,794,019	1,699,233
<b>Reinsurers' share of life insurance contract liabilities</b>		
Retroceded life insurance contract liabilities at 1 January	(112,098)	79,458
Exchange rate adjustment on translation of New Zealand branch	(951)	58
Change in reinsurers' share of life insurance contract liabilities reflected in profit and loss	(43,496)	(191,614)
	(156,545)	(112,098)
<b>Net life insurance contract liabilities at 31 December</b>	<b>1,950,564</b>	<b>1,811,331</b>
Expected to be settled within 12 months	789,697	703,871
Expected to be settled in more than 12 months	1,160,867	1,107,460
	1,950,564	1,811,331

**(b) Components of net life insurance contract liabilities**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<i>Best estimate liability</i>		
- Value of future policy benefits	1,894,084	1,778,974
- Value of future expenses	50,880	44,760
- Value of unrecouped acquisition expense	(126,935)	(143,183)
	1,818,029	1,680,551
Total best estimate liability for life insurance contracts		
Value of future shareholder profit margins	132,535	130,780
	1,950,564	1,811,331

**9. Trade and other receivables**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
Outstanding premium	116,214	119,933
Investment income accrued and receivable	14,583	15,993
Insurance recoveries due from related parties	-	623
Proceeds from sale of property	-	13,365
Other receivables	2,199	4,393
	132,996	154,307
<b>Total trade and other receivables</b>	<b>132,996</b>	<b>154,307</b>

All trade and other receivables are current assets. The entity does not have any concerns regarding the collectability of the outstanding premium.

The entity's exposure to credit and currency risks related to trade and other receivables is disclosed in Note 19.

## 10. Property, plant and equipment

	<u>2018</u>			<u>2017</u>		
	Property	Fixtures, Fittings, Equipment	Total	Property	Fixtures, Fittings, Equipment	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
<b><u>Cost</u></b>						
Balance at 1 Jan	-	7,032	7,032	10,400	1,850	12,250
Acquisitions	-	289	289	-	5,277	5,277
Disposals	-	(458)	(458)	(10,400)	(95)	(10,495)
Revaluation	-	-	-	-	-	-
Balance at 31 Dec	-	6,863	6,863	-	7,032	7,032
<b><u>Accumulated Depreciation</u></b>						
Balance at 1 Jan	-	1,296	1,296	-	944	944
Depreciation charge for year	-	1,299	1,299	-	404	404
Disposals	-	(277)	(277)	-	(52)	(52)
Balance at 31 Dec	-	2,318	2,318	-	1,296	1,296
<b><u>Carrying Amounts</u></b>						
At 1 January	-	5,736	5,736	10,400	906	11,306
At 31 December	-	4,545	4,545	-	5,736	5,736
Straight line depreciation rate	0%	1-40%	0-40%	0%	1-40%	0-40%

## 11. Trade and other payables

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>Current</b>		
Other payables under life insurance contracts	56,010	35,714
Amounts due to related parties	4,076	30,080
Office fitout commitments	-	3,998
Other payables	2,584	4,077
	62,670	73,869

All trade and other payables are current liabilities.

The entity's exposure to currency and liquidity risk related to trade and other payables is disclosed in Note 19.

## 12. Intangible assets

	<u>2018</u>		<u>2017</u>	
	System Development Costs	Total	System Development Costs	Total
	\$'000	\$'000	\$'000	\$'000
<b><u>Cost</u></b>				
Balance at 1 Jan	7,063	7,063	3,475	3,475
Acquisitions	2,975	2,975	3,588	3,588
Write-offs	(564)	(564)		
Balance at 31 Dec	<u>9,474</u>	<u>9,474</u>	<u>7,063</u>	<u>7,063</u>
<b><u>Accumulated amortisation</u></b>				
Balance at 1 Jan	2,032	2,032	639	639
Amortisation	2,253	2,253	1,393	1,393
Balance at 31 Dec	<u>4,285</u>	<u>4,285</u>	<u>2,032</u>	<u>2,032</u>
<b><u>Carrying Amounts</u></b>				
At 1 January	5,031	5,031	2,836	2,836
At 31 December	<u>5,189</u>	<u>5,189</u>	<u>5,031</u>	<u>5,031</u>

## 13. Employee Benefits

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>Current liability</b>		
Annual leave liability	1,136	1,166
<b>Non-Current liability</b>		
Long service leave liability	1,870	1,926
Other long term employee benefit liabilities	1,943	2,101
Net defined benefit liability	<u>2,749</u>	<u>1,013</u>
Total employee benefits	<u>7,698</u>	<u>6,206</u>

## 14. Capital and reserves

### (a) **Contributed equity**

	<b>2018</b>	<b>2017</b>
	<b>Ordinary Shares</b>	<b>Ordinary Shares</b>
	\$'000	\$'000
On issue at 1 January	80,000	80,000
Issued for cash	-	-
	80,000	80,000
On issue at 31 December	80,000	80,000
Number of ordinary shares authorised	100,000,000	100,000,000
Number of ordinary shares issued and fully paid	78,200,002	78,200,002

The ordinary shares of the entity have no par value. The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at meetings of the entity. All shares rank equally with regard to the entity's residual assets.

### (b) **Translation reserve**

The translation reserve comprises all foreign exchange differences arising from the translation of the financial statements of the New Zealand branch to the presentation currency of the entity i.e. Australian dollars.

### (c) **Revaluation reserve**

The revaluation reserve related to owner occupied property which was measured prior to its sale, at fair value in accordance with Australian Accounting Standards.

### (d) **Defined benefit plan reserve**

The reserve relates to the portion of the net defined benefit plan asset/liability that does not flow through profit and loss in accordance with Australian Accounting Standards.

### (e) **Other reserve**

This reserve relates to capital that in addition to contributed equity is not available to be distributed to the shareholder as retained profits.

## 15. Disaggregated information of life insurance business by fund

2018					
	Australian Statutory Fund	Australian Reinsurance Statutory Fund	Overseas Statutory Fund	Shareholders' Fund	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Financial assets	432,302	1,648,187	77,500	50,729	2,208,718
Other assets	80,589	178,581	8,389	16,482	284,041
Reinsurers' share of life insurance contract liabilities	(103,556)	(26,871)	(26,118)	-	(156,545)
Life insurance contract liabilities assumed	187,767	1,564,671	41,581	-	1,794,019
Other liabilities	20,258	40,467	8,935	2,511	72,171
Retained profits	105,782	157,760	5,102	64,125	332,769
Premium revenue	522,845	527,803	42,795	-	1,093,443
Investment revenue	16,394	69,945	2,810	848	89,997
Claims expense	(287,925)	(414,943)	(26,238)	-	(729,106)
Other operating expenses	(236,596)	(99,900)	(9,170)	(339)	(346,005)
Operating profit before tax	(5,970)	2,033	(537)	513	(3,961)
Operating profit/(loss) after tax	(6,998)	(2,223)	(1,790)	359	(10,652)

2017					
	Australian Statutory Fund	Australian Reinsurance Statutory Fund	Overseas Statutory Fund	Shareholders' Fund	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Financial assets	400,690	1,540,119	68,066	45,370	2,054,245
Other assets	108,419	199,725	8,403	21,025	337,572
Reinsurers' share of life insurance contract liabilities	(96,873)	5,036	(20,261)	-	(112,098)
Life insurance contract liabilities assumed	126,957	1,536,158	36,118	-	1,699,233
Other liabilities	61,783	11,743	3,594	7,053	84,173
Retained profits	126,781	159,982	12,892	58,766	358,421
Premium revenue	493,970	510,784	36,520	-	1,041,274
Investment revenue	13,740	67,297	3,879	623	85,539
Claims expense	(289,240)	(379,380)	(21,631)	-	(690,251)
Other operating expenses	(214,474)	(46,531)	16,514	(57)	(244,548)
Operating profit/(loss) before tax	20,662	2,505	6,685	570	30,422
Operating profit/(loss) after tax	18,092	(6,010)	4,506	528	17,116

## 16. Income tax

### (a) **Income tax expense**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<u>Current tax expense</u>		
Current year	1,902	1,938
Prior year	1,381	401
<u>Deferred tax expense/(benefit)</u>		
Origination and reversal of temporary differences		
- Current year	4,393	10,977
- Adjustment for prior years	(985)	(10)
Total income tax expense charged to Statement of Comprehensive Income	6,691	13,306

### **Reconciliation between tax expense and pre-tax net (loss)/profit**

Net (loss)/profit before tax	(3,961)	30,422
Prima facie income tax expense calculated at 30% (2017: 30%) on the profit from ordinary activities for the year ended 31 December:	(1,188)	9,127
Increase in income tax expense due to:		
- Under-provision from prior year	396	391
- Non-deductible retrocession	6,489	11,708
- Retained Withholding Taxes	924	-
- Difference in New Zealand Tax	52	-
- Other	18	20
(Decrease) in income tax expense due to:		
- Utilisation of carried forward tax losses	-	(7,711)
- Difference in New Zealand tax	-	(127)
- Other	-	(102)
Income tax expense on pre-tax profit	6,691	13,306

During 2018 the entity had not made an election under Section 148 of the *Income Tax Assessment Act 1936* (ITAA) and accordingly was taxed on the basis of revenues gross of overseas reinsurance on Accident and Disability business. In New Zealand, business is subject to tax in accordance with the Income Tax Act 2007 at a rate of 28% (2017: 28%).

### Deferred tax recognised directly in equity

Relating to movement in defined benefit provision	(508)	-
	(508)	-



## 16. Income tax (continued)

### (b) Recognised deferred tax (assets) and liabilities

	Assets		Liabilities		Net Tax Asset	
	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000
Property, plant & equipment	-	-	-	-	-	-
Employee benefits	(2,297)	(1,862)	-	-	(2,297)	(1,862)
Life insurance contract liabilities	(23,776)	(27,648)	845	2,755	(22,931)	(24,893)
Other items	(638)	163	-	-	(638)	163
Tax value of loss carry-forward recognised	(20,924)	(23,218)	-	-	(20,924)	(23,218)
<b>Net tax (assets)/liabilities</b>	<b>(47,635)</b>	<b>(52,565)</b>	<b>845</b>	<b>2,755</b>	<b>(46,790)</b>	<b>(49,810)</b>

### (c) Movements in temporary differences during the year

	Balance 1 Jan 2018 \$'000	Exchange Movement in Equity	Recognised in Income \$'000	Recognised in Equity \$'000	Balance 31 Dec 2018 \$'000
Property, plant & equipment	-	-	-	-	-
Employee benefits	(1,862)	-	73	(508)	(2,297)
Life insurance contract liabilities	(24,893)	120	1,844	-	(22,929)
Other items	163	-	(803)	-	(640)
Tax value of loss carry-forward recognised	(23,218)	-	2,294	-	(20,924)
	<u>(49,810)</u>	<u>120</u>	<u>3,408</u>	<u>(508)</u>	<u>(46,790)</u>
	Balance 1 Jan 2017 \$'000	Exchange Movement in Equity	Recognised in Income \$'000	Recognised in Equity \$'000	Balance 31 Dec 2017 \$'000
Property, plant & equipment	1,921	-	(1,921)	-	-
Employee benefits	(2,150)	-	288	-	(1,862)
Life insurance contract liabilities	(25,959)	-	1,066	-	(24,893)
Other items	179	-	(16)	-	163
Tax value of loss carry-forward recognised	(34,778)	-	11,560	-	(23,218)
	<u>(60,787)</u>	<u>-</u>	<u>10,977</u>	<u>-</u>	<u>(49,810)</u>

**(d) Dividend franking account**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
30% franking credits available to shareholders of the entity for subsequent financial years	-	3,652
	<u>          </u>	<u>          </u>

The above available amounts are based on the balance of the dividend franking account at year end adjusted for:

(a) franking credits that will arise from the payment of the current tax liability; and

(b) franking debits that will arise from the payment of dividends recognised as a liability at the year end.

The ability to utilise franking credits is dependent upon there being sufficient available retained profits in the Shareholders' Fund to declare dividends.

**17. Reconciliation of (loss)/profit after income tax expense to net cash inflow from operating activities**

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>(Loss)/profit from ordinary activities after income tax expense</b>	(10,652)	17,116
Add/(less) items classified as investing/ financing activities:		
(Gain) on sale of investments	(10,691)	(4,016)
Net fair value (gains) on financial assets	(1,893)	(5,971)
Loss on sale of plant & equipment	-	41
Profit on sale of property	-	(2,965)
Add non cash movements:		
Depreciation and amortisation	3,848	1,838
Net unrealised foreign exchange (gain)	(1,450)	(978)
	<u>          </u>	<u>          </u>
<b>Net cash inflows from operating activities before change in assets &amp; liabilities</b>	(20,838)	5,065
<b>Change in assets and liabilities:</b>		
Decrease in receivables	8,395	443
Decrease in tax assets	4,930	11,128
(Decrease)/ Increase trade and other payables	(5,709)	38,271
Increase/(Decrease) in life insurance contract liabilities	93,062	(13,762)
Increase in reinsurers' share of life insurance contract liabilities	43,496	191,614
(Decrease)/Increase in tax liabilities	(2,295)	281
	<u>          </u>	<u>          </u>
<b>Net cash inflows from operating activities</b>	<u>121,041</u>	<u>233,040</u>

## Reconciliation of cash and cash equivalents

For the purpose of the Statement of Cash Flows, cash and cash equivalents includes cash on hand and at bank and investments in money market instruments. Cash and cash equivalents as at the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>Cash and cash equivalents</b>		
Cash	93,676	119,933
	93,676	119,933
<b>Cash and cash equivalents in the cash flow statement</b>		

The entity's exposures to interest rate risk and sensitivity analysis for financial assets are disclosed in Note 19.

## 18. Fair value hierarchy

The table below analyses assets that are revalued and carried at fair value in the Statement of Financial Position, by valuation method. The different levels have been defined as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets.
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset, either directly (as prices) or indirectly (derived from prices).
- Level 3: inputs for the asset that are not based on observable market data.

There were no transfers between the Levels during the current and prior year.

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
<b>Financial Instruments</b>		
Level 1	-	-
Level 2	2,208,718	2,054,245
Level 3	-	-
	2,208,718	2,054,245

## 19. Financial instrument risks

The entity has exposure to the following risks from its use of financial instruments:

- credit risk
- market risk
- liquidity risk

These risks were discussed in Note 4 – Risk Management Processes and Procedures. Further quantitative disclosures are below.

Management determines concentrations by reference to the inherent risks of the financial assets that are actively monitored and managed.

### (a) Credit risk exposure

At balance date, the entity had exposure to credit risk on the following financial instruments:

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
Cash	93,676	119,933
Investment assets – debt securities	2,208,718	2,054,245
Trade and other receivables	132,996	154,307
	<u>2,435,390</u>	<u>2,328,485</u>

The maximum exposure to credit risk for financial assets at fair value through profit and loss (investment assets - debt securities) at the balance date was by sector:

<i>Issuing Sector</i>		
Government	640,712	532,981
Semi-Government – Government Guaranteed	70,861	65,975
Semi-Government	296,854	187,784
Government Agency	161,980	127,558
Government Agency – Government Guaranteed	59,598	101,962
Sovereign supranational	152,761	222,708
Corporate	825,952	815,277
	<u>2,208,718</u>	<u>2,054,245</u>
Expected to be realised within 12 months	216,630	185,101
Expected to be realised in more than 12 months	1,992,088	1,869,144
	<u>2,208,718</u>	<u>2,054,245</u>

**2018**  
\$'000

**2017**  
\$'000

The maximum exposure to credit risk for financial assets at fair value through profit and loss (investment assets - debt securities) at the balance date was by rating:

*Rating of Issuer*

AAA	1,185,008	1,095,159
AA	753,310	558,497
A	181,353	270,386
BBB	89,047	130,203
	2,208,718	2,054,245

**(b) Market risk sensitivity**

The entity has sensitivity to the following market risks:

(i) Interest rate risk

At balance date the entity held the following interest sensitive financial instruments:

Investment assets – debt securities	2,208,718	2,054,245
-------------------------------------	-----------	-----------

A change of 100 basis points in interest rates at balance date would have increased/(decreased) equity and profit/(loss) by the amounts shown below.

- plus 100 basis points - (decrease) profit and equity by	(137,994)	(115,246)
- minus 100 basis points - increase profit and equity by	160,251	129,652

(ii) Currency risk

The entity has a New Zealand branch whose financial assets and liabilities are denominated in New Zealand dollars (NZD). On translation of the financial assets and liabilities into the reporting currency of the entity (Australian dollars), exchange rate variations are recognised in a foreign currency translation reserve within equity.

	\$'000 NZD	\$'000 NZD
At the balance date the entity's exposure to foreign currency risk was as follows based on notional amounts:		
Total assets denominated in New Zealand dollars	62,889	63,100
Total liabilities denominated in New Zealand dollars	53,009	45,122

A 10% strengthening in the value of the Australian dollar at the balance date would (decrease) equity and (decrease) profit by the amounts shown below.

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
	AUD	AUD
- Strengthening of the Australian dollar against the NZD will (decrease) equity by	(803)	(1,763)
- Strengthening of the Australian dollar against the NZD will increase/(decrease) profits by	<u>334</u>	<u>(840)</u>

A 10% weakening of the Australian dollar against the New Zealand dollar would have had the equal but opposite effect to the amounts shown above.

The Statement of Comprehensive Income is translated into the currency of the entity at a monthly exchange rate. The Statement of Financial Position is translated at the exchange rate at balance date (2018: NZD \$1 = AUD \$0.95 2017: NZD \$1 = AUD \$0.91).

## (c) Liquidity risk

The following are the contractual maturities of financial instruments at the reporting date.

	Effective Interest rate	Total \$'000	0-12 months \$'000	1-2 years \$'000	2-3 years \$'000	3-4 years \$'000	4-5 years \$'000	More than 5 years \$'000
<b>2018</b>								
Debt securities at fair value through profit or loss	2.62%	2,208,718	216,630	267,171	178,931	152,697	180,299	1,212,990
Cash	1.35%	93,676	93,676	-	-	-	-	-
Trade and other receivables	-	132,996	132,996	-	-	-	-	-
Trade and other payables	-	(62,670)	(62,670)	-	-	-	-	-
		<u>2,372,720</u>	<u>380,632</u>	<u>267,171</u>	<u>178,931</u>	<u>152,697</u>	<u>180,299</u>	<u>1,212,990</u>
<b>2017</b>								
Debt securities at fair value through profit or loss	2.74%	2,054,245	185,101	169,803	275,187	187,512	170,832	1,065,810
Cash	1.35%	119,933	119,933	-	-	-	-	-
Trade and other receivables	-	154,307	154,307	-	-	-	-	-
Trade and other payables	-	(73,869)	(73,869)	-	-	-	-	-
		<u>2,254,616</u>	<u>385,472</u>	<u>169,803</u>	<u>275,187</u>	<u>187,512</u>	<u>170,832</u>	<u>1,065,810</u>

## 20. Operating leases

### Leases as Lessee

Non-cancellable operating leases contracted for but not capitalised in the financial statements:

	<b>2018</b>	<b>2017</b>
	\$'000	\$'000
Payable – minimum lease payments		
- not later than 12 months	998	937
- between 12 months and 5 years	13,470	9,819
- greater than 5 years	30,470	32,887
<b>Total</b>	<b>44,938</b>	<b>43,643</b>

In October 2017 the entity entered a 7 year lease for office space in Tower 1, Level 33, 100 Barangaroo Avenue, Sydney with commencement date of 1 February 2018 and expiry date of 31 January 2025 with an option to extend for further 5 years subject to a market review process using comparable rents. The lease commitments include the option period.

The lease commitments are shared via a cost sharing arrangement with related Australian entities.

## 21. Defined Benefit Plan

### (a) Plan characteristics

The entity makes contributions to a defined benefit plan (the Plan) that provides retirement, death and invalidity benefits to members based on the member's salary and years of service. The Plan provides an indexed pension benefit on retirement. Part or all the pension benefit may be converted to an account based pension or with the approval of the Plan trustees, the pension benefit may be commuted to a lump sum.

The Plan is a sub account of the Mercer Superannuation Trust (MST). The entity is the Principal Employer of the Plan.

### (b) Defined benefit plan obligations and assets

The cost of the defined benefit obligation is recognised in the profit or loss and other comprehensive income (OCI). Member service costs and interest on the net defined benefit plan obligation are recognised in profit or loss. Remeasurements, being actuarial gains and losses, and differences between expected net interest income and the actual return are recognised in OCI.

The defined benefit obligation of the Plan as at 31 December 2018 was \$6,965,000 (2017: \$5,089,000). The assets of the Plan are invested in unit linked products within MST. The assets of the Plan as at 31 December 2018 were \$4,216,000 (2017: \$4,076,000). The net defined benefit liability at this date was \$2,749,000 (2017: \$1,013,000).

## 22. Auditor's remuneration

	2018	2017
	\$	\$
Audit Services:		
Auditors of the entity – PricewaterhouseCoopers (2017: KPMG)		
Audit and review of the financial reports	342,982	398,296
Other regulatory audit services	38,100	30,136
	381,082	428,432
Other Services:		
Auditors of the entity – PricewaterhouseCoopers (2017: KPMG)		
Taxation services	-	30,750
Other consulting	-	77,308
	-	108,058
	-	108,058

*Note: Comparatives have been adjusted to exclude Goods & Services Tax*

## 23. Directors' and Executive disclosures (key management personnel)

The following were specified Directors and Executives of Hannover Life Re of Australasia Ltd for the entire reporting period, unless otherwise stated.

Non-Executive Independent Directors	Non-Executive Non-Independent Directors	Executive Directors
Mr P. R. Gaydon (Chairman) Ms S. G. Everingham Mr R. J. Wylie	Mr C. J. Chèvre (Deputy Chairman) Mr U. Wallin	Mr G. Obertopp

### Executive Management

Mr Gerd Obertopp (Managing Director)  
Mr Graeme Campbell (Appointed Actuary)  
Mr Bruce Christie (Chief Risk & Compliance Officer)  
Ms Moira De Villiers (General Manager - Business Development)  
Mr David Tallack (General Manager – Finance and Company Secretary)

In addition to their salaries, the entity contributes to post employment benefit plans for the entity's Australian resident Non-Executive Directors and Executive Management.

### Transactions with key management personnel

The key management personnel compensations included in Other Expense (see Note 7) are as follows:

	2018	2017
	\$	\$
Short term employee benefits	3,128,383	3,534,239
Post employment benefits	136,425	157,197
Other long term benefits	505,899	541,731
	3,770,707	4,233,167
	3,770,707	4,233,167



## Director related transactions

Apart from the details disclosed in this note, no Director has entered into a material contract with the entity since the end of the previous financial year, and there were no material contracts involving Directors' interests at year end.

## 24. Non Director related parties

### Related party transactions

The following related party transactions occurred during the financial year.

#### (i) Reinsurance arrangements with related parties

The entity has reinsurance arrangements through related parties of the Hannover Re Group of Companies. During the reporting period the entity restructured these retrocession arrangements to simplify administration and accommodate Group systems.

#### (ii) Investment management services

Ampega Asset Management GmbH (formerly Talanx Asset Management GmbH), a related party of the Hannover Re Group of Companies provides investment management services to the entity.

#### (iii) Transactions with related parties

The value of transactions during the year with related parties and the aggregate amounts receivable from and payable to related parties are as follows:

	2018	2017
	\$	\$
<b>Transactions during the year</b>		
Outwards reinsurance expenses	(560,975,890)	(580,549,898)
Reinsurance recoveries	551,177,558	528,543,147
Payments for services	(3,776,422)	(2,257,209)
Income from services	1,282,505	1,128,014
Investment management fees	<u>(2,418,939)</u>	<u>(2,176,148)</u>
<b>Creditors – Current</b>		
Amounts due to related parties	<u>4,075,680</u>	<u>30,080,200</u>
<b>Debtors – Current</b>		
Amounts due from related parties	<u>-</u>	<u>1,750,760</u>

All transactions with related parties were conducted at arm's length. All outstanding balances are due and payable on normal terms of credit.

### Parent entities

The immediate parent entity is Hannover Life Re AG, a wholly owned subsidiary of Hannover Rück SE. The ultimate parent entity is Haftpflichtverband der Deutschen Industrie V.a.G. (HDI). These parent entities are incorporated in Germany and have their headquarters in Hannover, Germany.

**25. Reconciliation of reported results with Life Act results**

In respect of the entity's life insurance contracts business, there are no differences between the valuation requirements adopted as per relevant accounting standards in these financial statements and those of the *Life Insurance Act 1995*. Consequently the entity's loss/profit and retained profits reported in these financial statements are the same under the *Life Insurance Act 1995*.

**26. Contingencies and commitments**

The entity has lodged an objection against prior periods Goods & Services Tax assessments. The entity is also subject to a stamp duty compliance audit. The outcomes from the objection and the audit are uncertain.

There are no commitments from the current or prior periods that require disclosure.

**27. Events after the reporting date**

The final report of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry was presented by the Commissioner to the Federal Australian Government on 1 February 2019. The Federal Government released its response to the Report on 4 February 2019. The final Report included a number of recommendations for the insurance sector and the Federal Government response agrees with, or supports, each of these recommendations. The entity supports the implementation of recommendations that produce better customer outcomes. The Board and Management are working through the Commission's recommendations to identify impacts on the entity.

In the interval between the end of the financial year and the date of this report there has not arisen any other item, transaction or event of a material and unusual nature likely, in the opinion of the Directors, to affect significantly the operations of the entity, the results of those operations, or the state of affairs of the entity, in future financial years.

**28. Reclassifications to Comparatives**

Changes have been made to the presentation of some Comparatives in order to achieve consistency with the presentation of the current year Financial Report.

## Directors' Declaration

For the Year Ended 31 December 2018

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- 1 In the opinion of the directors of Hannover Life Re of Australasia Ltd (the Company):
  - (a) the financial statements and notes are in accordance with the Corporations Act 2001, including:
    - (i) giving a true and fair view of the Company's financial position as at 31 December 2018 and of its performance for the financial year ended on that date; and
    - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001; and
  - (b) there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.
- 2 The directors draw attention to Note 1a to the financial statements, which includes a statement of compliance with International Financial Reporting Standards.

Signed in accordance with a resolution of the directors:



Peter Gaydon  
Chairman

Sydney  
20 March 2019



## *Independent auditor's report*

To the members of Hannover Life Re of Australasia Ltd

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### *Our opinion*

In our opinion:

The accompanying financial report of Hannover Life Re of Australasia Ltd (the Company) is in accordance with the *Corporations Act 2001*, including:

- (a) giving a true and fair view of the Company's financial position as at 31 December 2018 and of its financial performance for the year then ended
- (b) complying with Australian Accounting Standards and the *Corporations Regulations 2001*.

### *What we have audited*

The financial report comprises:

- the statement of financial position as at 31 December 2018
- the statement of comprehensive income for the year then ended
- the statement of changes in equity for the year then ended
- the statement of cash flows for the year then ended
- the notes to the financial statements, which include a summary of significant accounting policies
- the directors' declaration.

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### *Basis for opinion*

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial report* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### *Independence*

We are independent of the Company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

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### *Other information*

The directors are responsible for the other information. The other information comprises the information included in the annual report for the year ended 31 December 2018, but does not include the financial report and our auditor's report thereon.

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#### **PricewaterhouseCoopers, ABN 52 780 433 757**

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Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

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### *Responsibilities of the directors for the financial report*

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

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### *Auditor's responsibilities for the audit of the financial report*

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at:

[http://www.auasb.gov.au/auditors\\_responsibilities/ar4.pdf](http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf). This description forms part of our auditor's report.

*PricewaterhouseCoopers*

PricewaterhouseCoopers

*Rena Cooper*

Rena Cooper  
Partner

Sydney  
20 March 2019